



INMARSAT ISATPHONE PRO

FIRMWARE 5.3+ UPGRADE REQUEST FORM (\$129)

YOUR CONTACT DETAILS

First Name: Last Name:

Company Name:

Phone Number: Email Address:

Sat Phone Number : **IMEI / Serial #:**

YOUR RETURN DELIVERY ADDRESS DETAILS

First Name: Last Name:

Company Name:

Address:

Suburb: State: Post Code:

PREPARE YOUR SAT PHONE FOR SHIPPING:

Please only send in your Satellite Phone, no other accessories required. You must send this completed form with your sat phone.

SEND YOUR SAT PHONE TO:

**MGLSAT
PO Box 2184
SPOTSWOOD, VIC 3015**

PAYMENT: The Inmarsat 5.3.0+ Firmware Upgrade on your Satellite Phone will not commence until full payment has been made.

I authorise MGLSAT to preform the IsatPhone Pro 5.3.0+ Firmware upgrade on the above satellite handset and agree to the Upgrade Fee and the below Firmware Update Terms and Conditions.

Signature: Date:



Firmware Update Terms & Conditions

1. MGLSAT is an authorised Inmarsat Connect Partner, but not the manufacturer of the Isatphone PRO handset. Inmarsat is the manufacturer and ultimately responsible for the handset and satellite service.
2. The firmware update being undertaken (5.3+) is a critical upgrade vital to the continual operation of the Inmarsat IsatPhone PRO satellite handset on the Inmarsat voice satellite network. Without this update the handset will fail to operate correctly.
3. MGLSAT accepts no responsibility for the delivery of your handset to MGLSAT by any postage means you have chosen. Please ensure the safe protection of the handset by wrapping it in a protective medium that will ensure safe delivery.
4. MGLSAT agrees to conduct the upgrade (Version 5.3+) for the customer listed over leaf for the prescribed fee, and will ensure the handset functions correctly and connects successfully to the Inmarsat Satellite Voice Network. MGLSAT cannot be held responsible for failures in the satellite service or network and any issue arising from the firmware should be directed to the manufacturer, Inmarsat, 99 City Road, LONDON, United Kingdom.
5. Shipping from MGLSAT to you will be provided via Australia Post (Registered-Tracking-Insurance) and is included in the prescribed firmware upgrade fee, unless you require another form of postage, and provide the necessary extra fee applicable to this service.
6. This firmware upgrade service provided by MGLSAT does not alter, change or in any way extend your original manufacturers (Inmarsat) product warranty.
7. MGLSAT will endeavour to complete the firmware upgrade service to your handset within 10 business days of receipt of your handset.